



Tourist Case Section

Sukhothai Provincial Court

Sukhothai Provincial Court
160 No. 5 Bankluai Sub-District, 64000
Muang District, Sukhothai Province
Tel. 055-651725-29 Ext. 0

Tourist means a person who travels from his or her domicile to other places temporarily, voluntarily and with non-occupational or earning purposes, such as recreation, entertainment, and so forth.

The Court's Channels on Receiving Cases

1. Directly receiving such cases from tourists.
2. Receiving such cases from Ministry of Tourism and Sport or other concerned government agencies such as Tourist Police or Inquiry Official.
3. Receiving such cases from the Complaint Segment within the Court when found that the defendants or the injured persons are tourists.

The Jurisdiction of Sukhothai Provincial Court

1. Amphoe Mueang Sukhothai
2. Amphoe Ban Dan Lan Hoi
3. Amphoe Khiri Mat
4. Amphoe Kong Krailat
5. Amphoe Si Samrong

Criminal Cases

(1) In case of accusation related to criminal case in which the tourists are the injured persons and they desire to lodge their complaints, the court officer shall inform the representative of the Ministry of Tourism and Sport in order to assist them with lodging their complaints to an inquiry officer, and coordinate with a public prosecutor to request the court for pretrial taking of evidence involving with tourist in accordance with the Criminal Procedure Code, as well as providing advice to the tourists to appoint their authorized representative from the public authority to follow their proceedings, and informing case results to the tourists or their representative via the Ministry of Tourism and Sport in case the tourists travel back to their places.

(2) In case the tourists are the accused or the defendants in criminal case, and they desire to inform their embassies or consulates about their case, the court officer shall coordinate with the representative of the Ministry of Tourism and Sport to further proceedings

Civil and Consumer Cases

(1) providing the tourists with advice and assistance to prepare their complaints and petition;

(2) dealing with an appointment in order to bring the case to mediation process within the next working day or as promptly as possible, and follow further procedures continuously until case is terminated as well as take the evidence involving with tourist in advance;

(3) coordinating with the representative of the Ministry of Tourism and Sport, the Office of the Attorney-General, and other concerned organizations to follow up accused or parties concerned to go to the court promptly;

(4) sending a summon and copy of complaint to the defendant, and informing trial appointment and court order to the tourist, defendant and parties concerned via telephone, facsimile, post, e-mail or other modes of information technology;

(5) coordinating with an interpreter or a mediator to conduct their duties.

(6) providing the tourists with advice and assistance in case they need to appoint their authorized representative from the public authority to follow their proceedings if the tourists need to travel back to their places;

(7) informing case results to the tourists or their authorized representative from the public authority to inform the tourists; as well as advice to aforementioned person in case of legal execution;

(8) collaborating or supporting other organization concerned or as assigned.



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As there is currently a significant increase in numbers of both Thai and foreign tourists traveling throughout Thailand, there is a rise in disputes in which tourists are the parties at the same time in terms of both civil and consumer cases due to their goods and services consumption; and criminal in which the tourists are injured persons, accused or defendants. To provide justice and facility for tourists considering fairness rapidly and continuity, the Court of Justice has established Tourist Case Section in any important tourist attraction area.

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Civil/Consumer Cases

- The tourists lodge their complaints by themselves
- The Tourist Case Section receives the petition from the Ministry of Tourism and Sports.

Providing the tourists with advice and assistance to prepare their complaints with an interpreter as supported by the Ministry of Tourism

Prepare the correct complaints for the tourists, to making a mediation appointment on the next working day, and informing them and persons concerned to go to the court having jurisdiction on schedule.

Coordinating with the representative from the ministry of Tourism and Sports to inform the defendants and an interpreter as well as persons concerned in order to prepare

Coordinating and facilitating mediation proceedings until the

Mediation proceedings

Returning the case to trial

-Making a compromise contract
 -Proposing a compromise contracts

Coordinating and informing the case result to the tourists or their representatives, and give advice in case of legal execution

Criminal Cases

- The tourists lodge their petition by themselves
- The Tourist Case Section receives the petition from the Ministry of Tourism and Sports.

In case the tourists are the injured persons, informing the representative of the Ministry of Tourism and Sports to assist them with lodging their complaint to an inquiry officer with an interpreter as supported by the Ministry of Tourism and Sports.

In case the tourists are the accused or the defendants, informing the coordinator of the Ministry of Tourism and Sports to assist the tourists in terms of contact.

In case the tourists need to travel back to their places, coordinating with the public prosecutor to request the court for pretrial taking of advance involving with tourist.

The case is brought to the regular court proceedings

In case the tourists travel back to their places, informing the case result to them or their representatives through the coordinator of the Ministry of Tourism and Sports.